BSNL Corporate Office, Revenue Management, Consumer Mobility Branch, O/o PGM (Finance-CM) 5th Floor, Briarat Sanchar Bhawan, Janpath, New Delhi-110001. E-Mail ID: dqmrmcm@bsnl.co.in



BSNLCO-FICM/15(13)/1/2023-FIN CM No: -

Dtd. 08/12/2025

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The CGMTs

All BSNL Telecom Circles/Metro Districts

Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.

Details of outstanding against exempted categories as on 30.09.2025 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

- 1) Reverification of all the GSM Services Connections provided to officers/officials ,working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.
- 2) Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.
- 3)It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.17 crore of outstanding is still pending and out of this Rs. 3.07 crore is more than three year The Law Care Services

Hence it is therefore reiterated that the compliance in respect of reverification of Service GSM Connection as specified above may be submitted on email id dgmrmcm@bsnl.co.in

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strives proceed by the me. Comments from per or residence to the This is issued with the approval of the PGM (Finance-CM), BSNL CO. Standard that the stress is the challengt and approximation in the own his course pytherica

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[Swatanter Kumar] DGAi(Finance-CM)

Copy to:- one of carestonisms to storipenents that can of this is. IFAs, BSNL all Telecom Circles for necessary action. 1)

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001 Sonocate Identity Number (CIN): U74899DL2000GOI107739 Website :www.bsnl.co.in



1 Table 1	utstanding against Service Connect		> 3 YEARS	TOTAL	
Circle	Amount	Amount	Arrount	Count	Amoun
CG	9000	5385	181543	425	196028
	52308	48866	134877	983	236051
GJ		266182	633504	3374	1099001
мн	199316	40479	395093	1018	487550
MP	51978	360912	1345117	5800	201863
Grand Total	312603	300912	1343117	3000	
				TOTAL	
	A	Amazint	Amount	Count	Amount
Circle	Amount	Amount	5,08,627	302	511492
Andaman	8.	2,857	1,01,49,297	1229	10332190
Bihar	14	1,82,880	1,64,221	183	164312
Orissa	21	70	1,56,39,313	764	15679577
West Bengal	31	40,233	17,41,716	339	1757163
Jharkhand	3,908	11,539	58,684	249	69054
Kolkata	-	Winds to a fine the second	4,10,553	289	454123
Assam	662	42,908	27,56,962	455	2765090
North East I	12	8,117	5,131	24	5323
North East II	- 1	192	31444504	3834	3173832
Grand Total	4656	289165	31477001		
		30.00		To	OTAL
		agent August and a second	Amount	Count	Amount
Circle	Amount	Amount	4604	127	50161
Haryana	17115	28442	4506	118	16271
-limachalPradesh	8408	3356	49996	188	54262
ammu & Kashmir	948	3318	1	118	17065
Punjab	15424	1640	26014	336	75072
Rajasthan	33458	15600	585492	551	597734
UPEast	4484	7758		502	1421742
UPWest	5987	4010	1411746	110	72292
Uttaranchal	1151	2239	68901	2050	2304599
Grand Total	86975	66363	2151261	2000	200 1077
				TOTAL	
Circle	Amount.	Amount	Amount	Count	81515
A Committee of the Comm	13297	38921	29297	2661	
Indhrapradesh	12959	27269	381229	3476	421457
Karnataka	1185	833	1979	229	3996
Kerala	239	709	273099	614	274047
Chennai	235		13	2	13
Tamilnadu	27670	67733	685617	6982	781029
Grand Total	27679	07730			
		784173	35626498	18666	36842583