



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dtd. 08/12/2025

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.

Details of outstanding against exempted categories as on 30.09.2025 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

1) Reverification of all the GSM Services Connections provided to officers/officials working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.

2) Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.

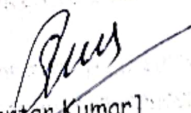
3) It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.17 crore of outstanding is still pending and out of this Rs. 3.07 crore is more than three year old.

Hence it is therefore reiterated that the compliance in respect of reverification of Service GSM Connection as specified above may be submitted on email id dgmmcm@bsnl.co.in

This is issued with the approval of the PGM (Finance-CM), BSNL CO.

Encl.: As above


[Swatanter Kumar]
DGM(Finance- CM)

Copy to:-

- 1) IFAs, BSNL all Telecom Circles for necessary action.



Outstanding against Service Connection as on 30.09.2025

	< 1 YEAR	>1 YEAR < 3 YEARS	> 3 YEARS	TOTAL	
Circle	Amount	Amount	Amount	Count	Amount
CG	9000	5385	181543	425	196028
GJ	52308	48866	134877	983	236051
MH	199316	266182	633504	3374	1099001
MP	51978	40479	395093	1018	487550
Grand Total	312603	360912	1345117	5800	2018631
				TOTAL	
Circle	Amount	Amount	Amount	Count	Amount
Andaman	8	2,857	5,08,627	302	511492
Bihar	14	1,82,880	1,01,49,297	1229	10332190
Orissa	21	70	1,64,221	183	164312
West Bengal	31	40,233	1,56,39,313	764	15679577
Jharkhand	3,908	11,539	17,41,716	339	1757163
Kolkata	-	369	58,684	249	69054
Assam	662	42,908	4,10,553	289	454123
North East I	12	8,117	27,56,962	455	2765090
North East II	-	192	5,131	24	5323
Grand Total	4656	289165	31444504	3834	31738325
				TOTAL	
Circle	Amount	Amount	Amount	Count	Amount
Haryana	17115	28442	4604	127	50161
Himachal Pradesh	8408	3356	4506	118	16271
Jammu & Kashmir	948	3318	49996	188	54262
Punjab	15424	1640	1	118	17065
Rajasthan	33458	15600	2,014	336	75072
UP East	4484	7758	585492	551	597734
UP West	5987	4010	1411746	502	1421742
Uttaranchal	1151	2239	68901	110	72292
Grand Total	86975	66363	2151261	2050	2304599
				TOTAL	
Circle	Amount	Amount	Amount	Count	Amount
Andhrapradesh	13297	38921	29297	2661	81515
Karnataka	12959	27269	381229	3476	421457
Kerala	1185	833	1979	229	3996
Chennai	239	709	273099	614	274047
Tamilnadu			13	2	13
Grand Total	27679	67733	683617	6982	781029
Gross Outstanding	431912	784173	35626498	18666	36842583